

Use this section to keep your important information!

mySPYPOINT account
Email: _____
Password: _____
FIDO account
Phone number: _____
Temporary code: _____
Password: _____

How to activate your *SPYPOINT LIVE* camera

Note: If you have any problems during the activation of your camera, make sure you have already read and followed each step in this procedure before contacting Spypoint's technical support. This way, you will be able to provide the necessary information to the technician for them to accurately provide proper support.

This procedure will guide you through the process of activating your new camera. It is important to carefully follow each of the following steps:

- 1. Create your *mySPYPOINT* account**
- 2. Create a FIDO account**
- 3. Purchase and add a data plan to your FIDO account**

Note: If you are using your own SIM card on which a "Data" plan is already activated, steps 2 and 3 are not required. Please note that only GSM/GPRS service providers as Rogers or FIDO are compatible with the *SPYPOINT LIVE* camera. Other 3G network service providers may not support GSM/GPRS network, please verify with your service provider before buying a SIM card.

Before beginning: It is important to use *Internet Explorer* (Safari for Mac users) during this entire procedure. Mozilla Firefox or other web browsers are not compatible.

- Prepare the following requirements:
 - *SPYPOINT LIVE* camera
 - SIM card (FIDO SIM card that is supplied with the camera or your own SIM card on which a "Data" plan is already activated)
 - 8 AA batteries or a *SPYPOINT LIT-09* lithium battery pack
 - Credit card
 - Pencil
 - Computer with internet access
 - Phillips screwdriver

1. Creating your *mySPYPOINT* account

These steps will allow you to use the interface of the website "*mySPYPOINT*" to save and manage photos received from your *SPYPOINT LIVE* camera during one year. Fees of \$ 19.99+TX./yr per camera are required in order to use this service.

1. To begin registration of your new "*mySPYPOINT*" account, go to www.myspypoint.com
2. Click "REGISTER NOW" and enter your personal information as indicated, then click "Subscribe" (this may take few seconds)

3. You will be asked to confirm your registration via email. An email from "info@myspypoint.com" will be automatically sent to your personal email, the one you entered in #2.
4. Once confirmed, a new page will open and you will have access to your new account.
5. From this new "**mySPYPOINT**" website page, click "Account".
6. Click "Add" in the upper right hand corner of the page to link your **SPYPOINT LIVE** camera to your account.
7. Enter a name for your camera. For example, if your camera is installed at your chalet, you can call it "CHALET".
8. Insert your SIM card into the **SPYPOINT LIVE** camera. The SIM card compartment is located under the batteries. You need to use a Phillips screwdriver to open and close the compartment. (see section "Installing the SIM card" of the user manual for more details)
9. Turn on your camera and choose TEST mode.
10. Back to the registration form, enter the SIM card number that appears on the screen of your camera in TEST mode.
11. Enter the serial number of your camera (displayed at the bottom left corner of the camera screen in the main menu) and click "Continue". If you do not see a serial number on the screen, make sure your camera has the latest software update available at www.spypoint.com
12. Select the monthly data transfer limit according to your service provider data plan. **This option makes sure you do not exceed the amount of data permitted on your data plan.** An email will be sent to the address related to your account when you have reached 80% of your monthly limit. The picture transmission to your **mySPYPOINT** account will be automatically blocked if the amount of data transfer reaches 95% of the limit chosen (the camera continues recording locally on the SD card). This monthly data transfer limit can be changed at a later time through the cameras management section of your account under the "Account" tab.
13. An invoice will appear to pay your registration. This will give you access to your **mySPYPOINT** account linked with your **SPYPOINT LIVE** camera for one year. Enter your credit card information as requested.
14. Check the box "I have read and I accept the methods of transaction." and click "Pay".
15. If you are using your own SIM card on which a "Data" plan is already activated, you are ready to use your camera. Otherwise, you must open a FIDO account using the FIDO SIM card supplied with the camera. Go to the section "Creating a FIDO account".

2. Creating a FIDO account

16. Using a computer with internet access, go to FIDO's website at www.fido.ca
17. Click "Activate your FIDO" in the lower left hand corner of the page.
18. Click "START"
19. Select "PREPAID SERVICE"
20. Select "NO" to the question: "Was your phone purchased on Fido.ca?"
21. Enter the 20 digit of the FIDO SIM card supplied with the camera **SPYPOINT LIVE** in the appropriate field (this number can also be found on the SIM card support).
22. Click "Continue".
23. Choose "By the minute 30¢ Anytime" by clicking the "Add" button associated with this column. This plan is located at the bottom of the page.
24. On the page "3 : Enhance with add-ons", select "500 MB Data Add-on" for \$25.00/monthly or "100 MB Data Add-on" for \$10.00/monthly.

Approximate comparison between data plans to help you choose your FIDO data plan:

100 MB = 5 000 thumbnails OR 1 000 high resolution pictures = \$ 10.00 / month

500 MB = 25 000 thumbnails OR 5 000 high resolution pictures = \$ 25.00 / month

25. Once you have selected a data plan, click "Add" at the bottom of the page.
26. On the page "Shopping Cart Summary", select your province of residence in the section "Sub-total" and click "Check Out".
27. On the page "Pick your phone number", choose your province of residence and city. If your city does not appear in the list, choose the nearest to yours. Then click "FIND AVAILABLE NUMBERS".
28. Select the desired number among the list, write it down in the section called "Reminder" located at the first page of this procedure and click "Continue".
29. Enter your personal information as requested. (Address & Payment)
30. At the bottom of the page, select "No thanks" and then "Continue".
31. On the page "4. Review", double check your information and check the box "I agree to these terms & conditions" and click "Place your order" at the bottom of the page.
32. Your FIDO account is now created. You will receive an email from FIDO confirming the activation of your account. You will find a summary of your account information such as your personal identification number (PIN). This number is only required if you want to refill your account by phone or using a prepaid card.
33. Turn on your **SPYPOINT LIVE** camera.
34. Go to the SETTINGS menu and change the option "Carrier" to FIDO.
35. Go back to main menu and choose TEST mode. Make sure that the signal strength icon on the upper left corner of the screen shows at least 1 white bar. If you see a message on the screen indicating your SIM card number, press OK to make it disappear.
36. Stay in TEST mode, you will see a message from FIDO giving you your temporary code. (this process may take up to 5 minutes). Write down this temporary code in the "Reminder" section. Delete this message by pressing OK. It is possible that you get the error message "Could not connect". If this happens, it may be necessary to return to the main menu by pressing the BACK button and to go back to TEST mode. If you do not get this message after 5 minutes, it is possible that the delay for communication with the FIDO server has expired. Continue to step 3, you will be able to get this code later via FIDO's website. (see #41 for details)
37. After receiving the first text message, it is possible that you receive other confirmation messages from FIDO, press OK to delete them.

3. Purchasing and adding a data plan to your FIDO account.

38. Return to FIDO's website at www.fido.ca
39. On the homepage, click "Already a customer, log in" in the upper right corner.
40. In the section "Not Yet Registered?", enter the phone number (without dashes or spaces) that you have selected yourself when creating your account and click "Continue".
41. In the field provided for that purpose, enter your temporary code. If you have not received your temporary code, an option located on the right side of the page will allow you to resend this code to the camera. Make sure the camera is set to TEST mode and that the signal strength icon shows at least 1 white bar.
42. Then choose your own password, make sure to note this new password in the "Reminder" section because you will need it to refill your account once a month. Click "Continue".
43. The main page of your account will appear. To add a data plan to your account and start using your new **SPYPOINT LIVE** camera, click "Register your credit card for one time refill and/or to set up Auto Refill" in the section "Payment method".
44. Enter the required information in the appropriate fields to register your credit card.
45. Check the box "I authorize Fido to validate the credit card information I've provided above." and click "Submit".
46. On the page "Thank you for registering your credit card" click "Back to my account".

47. The main page of your account will appear. To add an amount of money to your account valid for 1 month, go to the option "One time refill" in the section "Refill" and continue to point # 48. If you want to set up a monthly automatic recharge of your account, go to the option "Auto Refill" in the section "Payment Method" and then skip to step # 50.

IMPORTANT: Your FIDO account works like a bank account into which you place money. Withdrawals are made each month to cover expenses related to the "Data" option that you chose previously (100Mo/month or 500Mo/month for sending photos via mysypoint). Mandatory fee for access to 911 emergency services are also withdrawn each month (about \$ 1.15 / month, depending on your province of residence). For this reason, it is necessary that the balance on your account always includes the amount of your "Data" option as well as the fee for access to emergency services. When opening your account, we suggest adding \$ 20 extra, which will cover the fee for access to emergency services for the upcoming months.

48. In the section "One time refill", choose the amount you want to add to your account under the option "Select the amount" then click "Continue". Several options are available, here are the most advantageous options depending on the data plan you chose in step # 24:

Select an amount of "\$ 10 valid for 30 days" if you chose a data plan of 100 MB for \$ 10 / month and click "Continue"

OR

Select an amount of "\$ 30 valid for 30 days" if you chose a data plan of 500 MB for \$ 25 / month and click "Continue" (Fido does not refill for \$ 25)

OR

Select an amount of "\$ 100 valid for 365 days" if you want a long term solution without losing your balance each month for unused data.

49. On the page "Order Summary", you will find the details of your transaction. Click "Submit" at the bottom of the page once you have verified the information.
50. In the section "Auto Refill", select the option "Sign up for Auto Refill".
51. On the page "Sign up for Auto Refill" check the box "Sign up to the Monthly option" and then select the desired amount.
52. Check the confirmation box at the bottom of the page and then click the "Submit" button.
53. You will now be ready to use your **SPYPOINT LIVE** camera.
54. To verify the configuration, set the camera to TEST mode. After a few seconds, if the cellular signal strength icon at the top of the screen is white (not red) and the message "Connection successful" appears, your camera is ready for use and able to communicate with your account at "**mySPYPOINT.com**". If an error message shows up, power cycle the camera and go back to TEST mode. If you can't find the solution to the problem, refer to the section "Error Messages" of your user manual and please contact our technical department at 1-888-779-7646 during business hours from Monday to Friday from 8:30 to 17:00 (UTC-05:00) or at the following email address: **tech@spypoint.com**